

Table 2: Interaction index between patient and pharmacist

(1) Pharmacist-to-patient talk ratio	Total count of pharmacist statements divided by total count of patient statements.
(2) Patient centeredness ratio	All patients' questions, psychosocial/lifestyle discussion, pharmacists' partnership building statements and psychosocial/lifestyle discussion divided by pharmacists' closed questions, biomedical information giving and patients' biomedical information giving.
(3) Psychosocial to biomedical exchange ratio	Psychosocial/lifestyle exchange divided by biomedical exchange for pharmacist and patient